

STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER								
(NAME OF THE DISCOM: Madhyanchal Vidyut Vitran Nigam Limited)								
Q2- FY 2025-26 (July 2025 to September 2025)								
S.No.	Level of forum	Name of forum	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances PENDING WHICH ARE OLDER THAN TWO MONTHS	No. of sitting of CGRF's in the quarter
A	B	C	D	E	F	G	H	I
1	Company	MVVNL	3	0	3	0	0	13
TOTAL FOR COMPANY LEVEL			3	0	3	0	0	13
1	ZONE	Bareilly-I	14	3	7	10	9	10
2		Bareilly-II	Formation Under Progress					
3		Gomti Nagar	0	1	0	1	0	0
4		Jankipuram	0	0	0	0	0	0
5		Lucknow Central	2	0	2	0	0	2
6		Amausi	1	0	1	0	0	1
7		Ayodhya	0	0	0	0	0	1
8		Devipatan	5	0	2	3	2	3
9		Sitapur Zone	0	1	0	1	0	1
10		Raebareli Zone	Formation Under Progress					
TOTAL FOR ZONE LEVEL			22	5	12	15	11	18
1	CIRCLE	EDC SHAJAHANPUR	2	0	0	2	2	0
2		Badaun	Formation Under Progress					
3		Pilibhit	0	0	0	0	0	4*
4		Lucnow (Rural)	17	1	5	13	13	4
5		Vrindavan	5	1	2	4	4	2
6		Rajbhawan	9	0	0	9	9	2
7		Talkatora	8	0	0	8	8	0
8		Chowk	4	0	0	4	4	0
9		Purania	1	0	0	1	1	0
10		Mahangar	0	0	0	0	0	0
11		Gomti Nagar	3	0	0	3	3	0
12		Indiranagar	0	0	0	0	0	0
13		Ayodhya	0	0	0	0	0	0
14		Akabarpur	0	0	0	0	0	0
15		Sultanpur	0	0	0	0	0	0
16		Gauriganj	Formation Under Progress					
17		Barabanki	Formation Under Progress					
18		Gonda	Formation Under Progress					
19		Balrampur	Formation Under Progress					
20		Bahraich	Formation Under Progress					
21		EDC Barielly (Rural)	0	0	0	0	0	0
22		EUDC Bareilly	Formation Under Progress					
23		Sitapur	Formation Under Progress					
24		Lakhimpur	Formation Under Progress					
25		Gola	0	0	0	0	0	0
26		Hardoi	0	1	0	1	0	1
27		Unnao	Formation Under Progress					
28		Raibareli-I	Formation Under Progress					
29		Raibareli-II	Formation Under Progress					
TOTAL FOR CIRCLE LEVEL			49	3	7	45	44	9

Note : *Circle Pilibhit in 2nd Quarter 2025, 4 sitting were done by CGRF Committee in anticipation of any new case.

*The resignation has been given by the independent member nominated by the Electricity Regulatory Commission, Shri Ram Araj Yadav, in the circle level CGRF, District Sultanpur, vide letter no. 3353 dtd. 26.09.2025.

Old transferd cgrf cases have been dispose

NOTE FOR OFFICE: Column D (No. of Grievances outstanding at the close of previous quarter) has been filled based on previous Quarter (Q1: 2025-26) submitted report. So, it should not be changed.