

**STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRF'S DURING THE QUARTER**  
(NAME OF THE DISCOM)

**Q3 2024-25 Month from: October 2024 to December 2024**

S.No.	Level of forum	Name of forum	No. fo Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances Pending which are older than two months	No. of sitting of CGRF's in the quarter
A	B	C	D	E	F	G	H	I
1	<b>Company</b>	MVVNL	4	1	1	4	4	9
<b>TOTAL FOR COMPANY LEVEL</b>			<b>4</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>4</b>	<b>9</b>
1	<b>ZONE</b>	Bareilly-I	15	2	1	16	14	12
2		Bareilly-II	<b>Formation Under Process</b>					
3		Gomti Nagar	0	1	0	1	0	1
4		Jankipuram	0	0	0	0	0	0
5		Lucknow Central	2	1	1	2	2	4
6		Amausi	0	1	0	1	1	0
7		Ayodhya	0	0	0	0	0	0
8		Devipatan	4	1	2	3	3	3
9		Sitapur Zone	<b>Formation Under Process</b>					
10		Raebareli Zone	<b>Formation Under Process</b>					
<b>TOTAL FOR ZONE LEVEL</b>			<b>21</b>	<b>6</b>	<b>4</b>	<b>23</b>	<b>20</b>	<b>20</b>
1	<b>CIRCLE</b>	EDC SHAJAHANPUR	0	2	0	2	1	12
2		Badaun	<b>Formation Under Process</b>					
3		Pilibhit	<b>Formation Under Process</b>					
4		Lucnow (Rural)	0	18	0	18	18	0
5		Vrindavan	0	5	0	5	5	0
6		Rajbhawan	0	9	0	9	9	2
7		Talkatora	0	1	0	1	0	0
8		Chowk	1	16	3	14	14	4
9		Purania	0	0	0	0	0	0
10		Mahangar	0	0	0	0	0	0
11		Gomti Nagar	0	3	0	3	3	0
12		Indiranagar	<b>Formation Under Process</b>					
13		Ayodhya	0	0	0	0	0	0
14		Akabarapur	0	0	0	0	0	0
15		Sultanpur	<b>Formation Under Process</b>					
16		Gauriganj	<b>Formation Under Process</b>					
17		Barabanki	<b>Formation Under Process</b>					
18		Gonda	<b>Formation Under Process</b>					
19		Balrampur	<b>Formation Under Process</b>					
20		Bahraich	<b>Formation Under Process</b>					
21		Barielly	<b>Formation Under Process</b>					
22		EUDC Bareily	<b>Formation Under Process</b>					
23		Sitapur	<b>Formation Under Process</b>					
24		Lakhimpur	<b>Formation Under Process</b>					
25		Gola	<b>Formation Under Process</b>					
26		Hardoi	0	0	0	0	0	0
27		Unnao	<b>Formation Under Process</b>					
28		Raibareli-I	<b>Formation Under Process</b>					
29		Raibareli-II	<b>Formation Under Process</b>					
<b>TOTAL FOR CIRCLE LEVEL</b>			<b>1</b>	<b>54</b>	<b>3</b>	<b>52</b>	<b>50</b>	<b>18</b>

NOTE FOR OFFICE: The above details must have the names of all the Zones and Circles of the Discoms even if their CGRF's have not been constituted.