

STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRF's DURING THE QUARTER								
(NAME OF THE DISCOM: Madhyanchal Vidyut Vitran Nigam Limited)								
Q4 2024-25 Month from: January 2025 to March 2025								
S.No.	Level of forum	Name of forum	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances PENDING WHICH ARE OLDER THAN TWO MONTHS	No. of sitting of CGRF's in the quarter
A	B	C	D	E	F	G	H	I
1	Company	MVVNL	4	4	5	3	2	12
TOTAL FOR COMPANY LEVEL			4	4	5	3	2	12
1	ZONE	Bareilly-I	16	7	9	14	11	12
2		Bareilly-II	Formation Under Progress					
3		Gomti Nagar	1	0	0	1	1	2
4		Jankipuram	0	0	0	0	0	0
5		Lucknow Central	2	0	0	2	2	1
6		Amausi	1	0	0	1	1	0
7		Ayodhya	0	0	0	0	0	0
8		Devipatan	3	0	1	2	2	3
9		Sitapur Zone	Formation Under Progress					
10		Raebareli Zone	Formation Under Progress					
TOTAL FOR ZONE LEVEL			23	7	10	20	17	18
1	CIRCLE	EDC SHAJAHANPUR	2	1	0	3	3	2
2		Badaun	Formation Under Progress					
3		Pilibhit	Formation Under Progress					
4		Lucnow (Rural)	18	0	0	18	18	0
5		Vrindavan	5	0	0	5	5	0
6		Rajbhawan	9	0	0	9	9	0
7		Talkatora	1	7	0	8	8	0
8		Chowk	14	0	1	13	13	3
9		Purania	0	1	0	1	1	1
10		Mahangar	0	0	0	0	0	0
11		Gomti Nagar	3	0	0	3	3	0
12		Indiranagar	0	0	0	0	0	0
13		Ayodhya	0	0	0	0	0	0
14		Akabarpur	0	0	0	0	0	0
15		Sultanpur	0	0	0	0	0	0
16		Gaurigani	Formation Under Progress					
17		Barabanki	Formation Under Progress					
18		Gonda	Formation Under Progress					
19		Balrampur	Formation Under Progress					
20		Bahraich	Formation Under Progress					
21		Barielly (Rural)	0	0	0	0	0	0
22		EUDC Bareilly	Formation Under Progress					
23		Sitapur	Formation Under Progress					
24		Lakhimpur	Formation Under Progress					
25		Gola	0	0	0	0	0	0
26		Hardoi	0	0	0	0	0	1
27		Unnao	Formation Under Progress					
28		Raibareli-I	Formation Under Progress					
29		Raibareli-II	Formation Under Progress					
TOTAL FOR CIRCLE LEVEL			52	9	1	60	60	7
NOTE FOR OFFICE: The above details must have the names of all the Zones and Circles of the Discoms even if their CGRF's have not been constituted.								