

**STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRF's DURING THE QUARTER
(NAME OF THE DISCOM)**

Q2 2024-25 Month from: July 2024 to September 2024

S.No.	Level of forum	Name of forum	No. fo Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances Pending which are older than two months	No. of sitting of CGRF's in the quarter	
A	B	C	D	E	F	G	H	I	
1	Company	MVVNL	3	1	0	4	4	11	
TOTAL FOR COMPANY LEVEL			3	1	0	4	4	11	
1	ZONE	Bareilly-I	6	11	2	15	5	12	
2		Bareilly-II	Formation Under Process						
3		Gomti Nagar	0	0	0	0	0	0	
4		Jankipuram	1	0	1	0	0	1	
5		Lucknow Central	2	0	0	2	2	1	
6		Amausi	Formation Under Process						
7		Ayodhya	Formation Under Process						
8		Devipatan	12	1	9	4	3	5	
9		Sitapur Zone	Formation Under Process						
10		Raebareli Zone	Formation Under Process						
TOTAL FOR ZONE LEVEL			21	12	12	21	10	19	
1	CIRCLE	EDC SHAJAHANPUR	Formation Under Process						
2		Badaun	Formation Under Process						
3		Pilibhit	Formation Under Process						
4		Lucnow (Rural)	0	0	0	0	0	0	
5		Vrindavan	0	0	0	0	0	0	
6		Rajbhawan	1	0	1	0	0	7	
7		Talkatora	Formation Under Process						
8		Chowk	1	0	Formation Under Process		1	1	0
9		Purania	0	0	0	0	0	0	
10		Mahangar	0	0	0	0	0	0	
11		Gomti Nagar	0	0	0	0	0	0	
12		Indiranagar	Formation Under Process						
13		Ayodhya	0	0	0	0	0	0	
14		Akabarpur	0	0	0	0	0	0	
15		Sultanpur	Formation Under Process						
16		Gauriganj	Formation Under Process						
17		Barabanki	Formation Under Process						
18		Gonda	Formation Under Process						
19		Balrampur	Formation Under Process						
20		Bahraich	Formation Under Process						
21		Barielly	Formation Under Process						
22		EUDC Bareilly	Formation Under Process						
23		Sitapur	Formation Under Process						
24		Lakhimpur	Formation Under Process						
25		Gola	Formation Under Process						
26		Hardoi	0	0	0	0	0	0	
27		Unnao	Formation Under Process						
28		Raibareli-I	Formation Under Process						
29		Raibareli-II	Formation Under Process						

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TOTAL FOR CIRCLE LEVEL			2	0	1	1	1	7

NOTE FOR OFFICE: The above details must have the names of all the Zones and Circles of the Discoms even if their CGRF's have not been constituted.